Community Cover
Community Cover LLC

Pilot Agreement

Version 2026-10-21 | Review copy - not accepted

CUSTOMER	Your management company
ASSOCIATION	As identified in your setup, or confirmed later in writing
NOTICE EMAIL	Your work email

This Order Form is between Community Cover LLC ("Provider") and the management company identified below ("Customer"). By electronically accepting, Customer accepts this Order Form and the Community Cover Master Terms and Conditions (version 2026-10-10) linked below. This Order Form controls in a conflict. Provider accepts by written activation confirmation.

Pilot associations

Additional associations may be confirmed in writing.

Pilot period

60 calendar days beginning on the activation date confirmed in writing by Community Cover.

Included services

Core insurance-compliance platform, homeowner collection and reminders, reports, Concierge administrative support, ordinary standard domestic outgoing letters, and ordinary incoming scans.

Pilot price

FREE. No charge for included services and no payment method required. Unusual, bulk, expedited, certified, international, or other special handling is billable only after Customer approves the charge in writing.

Termination

Either party may end the Pilot for any reason with seven days' written notice. The Pilot expires after 60 days unless the parties expressly agree otherwise in writing.

No conversion

No automatic paid subscription, rollover, minimum purchase, or commitment to a portfolio rollout. A separate signed Portfolio Rollout Agreement is required.

Customer authority

Customer authorizes participating association data, homeowner communications and permitted integrations under its approved settings and retains all insurance, exception, waiver and enforcement decisions.

Master Terms

Master Terms and Conditions version 2026-10-10 (including data processing, security and physical service schedules) are incorporated and supplied with this Order Form. Online location: www.getcommunitycover.com/terms

Open incorporated Master Terms and schedules (PDF)